Steven Hendren

<u>CONTACT INFO</u>



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www.stevenhendren.com

SKILLS: GRAPHICS/VIDEO/WEB

•Video Production •Graphic Design •Motion Graphics
•Photoshop •Illustrator •InDesign •Dreamweaver
•Flash/Animate •Premiere Pro •After Effects
•DSLR •Lighting •Livestreaming •YouTube Channel Management •Copywriting •SEO •Shopify •Magento

AUDIO/LIVE ENTERTAINMENT

•Audio Production •Recording •Editing •Mixing •Mastering •Pro Tools •Audacity •Cubase •Music Composition •MIDI •Live Sound •DMX Lighting

OFFICE/ADMINISTRATIVE

•Customer Service •Financial Reporting •Sales •Excel •Excel Formulas •MS Word •Outlook •PowerPoint •Windows Command Line •Phone Skills •FTP Server

WAREHOUSE OPERATIONS

•Shipping •Receiving •Packing •Stocking •Returns •Inventory Management •Forklift •Opening/Closing

EDUCATION:

COLLEGE

Golden West College -Huntington Beach, CA

DEGREES/CERTIFICATES

- •Associate of Arts Degree in Digital Arts (2010)
- •Certificate in Design Specialization
- •Certificate in Graphic Design- Advanced Production
- •Certificate in Web Design
- •Certificate in Graphic Design- Foundations
- •Certificate in Recording Arts
- •Certificate in Live Sound
- •Certificate in Home Recording

DIGITAL ARTS INTERNSHIP

Golden West College, 3/2011 to 5/2011

WORK EXPERIENCE:

WAREHOUSE ASSOCIATE

- PSSL ProSound and Stage Lighting
- -Westminster, CA
- 12/2018 to 10/2020
- •Processed customer product returns, including troubleshooting audio/lighting products.
- •Prepared DOA products for returning to vendors.
- •Received new product shipments into stock.
- •Maintained stock inventory at shelf locations.
- Pulled, packed, and shipped customer orders.
 Sales Advisor duties (2/2019-9/2019) with 90%+ productivity rating during this period.

DIGITAL MEDIA SPECIALIST

Oceanside Photo & Telescope -Oceanside, CA 6/2016 to 2/2018 •Produced videos for social media marketing, including scripting, filming, graphics, and editing. •YouTube uploads, including metadata for SEO.

INTERNET SALES

Oceanside Photo & Telescope -Oceanside, CA 7/2013 to 6/2016

- •Processed orders from web order system.
- •Managed OPT's customer and vendor relations. •Conducted end-of-day financial reporting.

AUDIO ENGINEER

- MEDL Mobile -Fountain Valley, CA
- 9/2011 to 1/2013
- •Created audio assets for mobile applications.
- •Edited video assets for mobile applications.
- •Tested apps, tracking bug info for developer use.

INTERESTS:

- •Writing and playing original songs on a variety of musical instruments.
- •Collecting vintage synthesizers.
- •Collecting and refurbishing vintage computer hardware, with a focus on 80s and 90s consoles.

REFERENCES:

Michael Ho – Warehouse Manager at PSSL; former supervisor -Ph: (562)-810-7772
Jason Brown – Marketing Manager at Petco; former OPT supervisor -Ph: (607)-353-0178
Ian Klimon – Former VP, Development at MEDL Mobile; former supervisor -Ph: (714)-604-5272
Sean Glumace – Former professor/supervisor at Golden West College -Ph: (562)-706-8999